



### About Steve Wilkinson, your lean coach:

Massachusetts is my real home. My work experience actually started when I graduated from Worcester Polytechnic Institute (Chemistry) and entered the military as a 2<sup>nd</sup> Lieutenant in the Army Corp of Engineers for a four year tour of duty at the end of the Vietnam war. I later returned to WPI for a Masters in Business Administration.

Mexico City is where I met and married my wife, Emma. We were blessed to adopt two great children: first from North Carolina when I worked for Proctor & Gamble and second from Mexico City while working for Gillette.

My manufacturing career has taken me through positions as lab manager, production manager and industrial engineer. For the last 12 years I have focused on implementing process improvements and have now started sharing with others as a continuous improvement consultant.

I have been fortunate to have some exciting and varied experiences in life that shape my outlook towards what is really possible when you make a commitment and are open to new possibilities.

- Earned a private pilot license, SCUBA certification, Eagle Scout, military parachutist, real estate broker license
- Amica marathon runner
- I still enjoy the outdoors with sailing and metal detecting.

### A few business accomplishments

- Eliminate site bottleneck by reducing variation, identifying waste in cycle time and implementing change.
- Facilitate > 75 Kaizen events making improvements from motion & waiting waste to mapping the process.
- Reduce time to move incoming materials from quarantine to release status by 50%.
- Implement daily Work Center Teams to streamline communications, identify work flow interrupters and manage corrective action.
- Save \$500,000 per year by automating the delivery and loading of plastic components for 300/ minute production line.
- Train 15 managers to observe their process for the 7 Wastes, latent safety & quality issues and hard work. This was the foundation for a project with others reducing 100,000 hours of non-value adding work.

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